TECHTIGON

Connecting Minds, Unleashing Tech

COMPANY PROFILE

Dear Partners and colleagues, dear friends,

We happen to live in challenging and uncertain era. Nevertheless, a strong wind of change that can blow away a few flags can also fill the sails and set ships in motion. The need for quick adaptation prompts us to handle problems in a faster and more cost-saving way, discover new markets, invent innovative profit generation and introduce new kinds of customer relationships.

Happily, we can rise to these challenges with the help of modern digital technologies. On the one hand, these mature technologies are powerful enough to tackle most practical tasks. On the other hand, they have become widely available to everybody, not only to the largest and wealthiest businesses, as it used to be not so long ago.

In my opinion, PROFICIENCY IN THE USE OF DIGITAL TECHNOLOGIES to address customers' challenges in an ever-changing and unpredictable environment is Tech Tigon's main competitive edge. This know-how includes two components: technology expertise and industry experience. Indeed, I have been accumulating expertise for 4+ years in the market. Industry experience means that our profound knowledge of real problems faced by customers extends to manufacturing, finance, public sector, retail, and dozens of other industries—and we have learned best practices to deal with them all

We understand well that a good IT partner must be 100% reliable and act in a prompt and flexible fashion. At this point, Tech Tigon's second advantage, NAMELY HIGH OPERATIONAL EFFICIENCY, comes to the fore. It is enabled by world-class professional management, special efforts to maintain financial resilience, and automation of business processes.

A SERVICE-ORIENTED BUSINESS MODEL is another advantage. We can provide almost all IT components as a service. Subscriptions make the most powerful and advanced information technologies available to everyone and ensure complete control over and predictability of IT expenses.

I am confident that our understanding of the «right» approach to IT goes well beyond merely solving the technical problems of our customers to create opportunities for innovation and new growth

Altamash Rasheed,
CEO

TECHTIGON

Tech Tigon **is a leading global IT solution and service provider** operating in the markets of Europe, Australia, America, Central Asia and South-East Asia

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It is amazing how technologies unite people and transcend borders. That's why we work in over 92+ countries and 500 cities worldwide. You can rest assured that you'll get an efficient IT solution for your tasks from any Tech Tigon's Group member.

500+
cities

92+
countries

TECHTIGON

Digital Transformation & Complete IT Lifecycle Management

Tech Tigon Values

Values are the guidelines that help us build relations with partners, customers, other market players, and colleagues. We all share these principles.

1. **LEADERSHIP**
2. **CUSTOMER FOCUS**
3. **TEAMWORK**
4. **INNOVATION**
5. **RESPONSIBLE BUSINESS**

Partnership with

5000+

Engineers Globally

3

Global Offices

24/7

Support, 365 days a year

Empowering You by Solving Your Toughest IT Challenges

Stepping into our customers shoes, relentlessly pursuing cost-efficient solutions to drive their critical goals. Anytime, anywhere.

TECHTIGON

DIGITAL BUSINESS TRANSFORMATION:
Tech Tigon Vision

To revolutionize the IT landscape by delivering transformative solutions that empower organizations to achieve their full digital potential

Cutting-edge Technologies

We aim to redefine the way business operate, collaborate, and innovate through our comprehensive suite of IT services.

Transformational Solutions:

We empower organizations to transform their operations, drive innovation and gain a sustainable competitive advantage. By harnessing the power of emerging technologies

Enduring Partnerships:

We are dedicated to building enduring partnerships with our clients, based on trust, collaboration, and shared success, by understanding their unique needs and challenges, we tailor our solutions

Innovation:

We strive to continuously innovate and stay ahead of technological advancements, offering our clients the most advanced and future-proof IT solutions.

Industry Revolution:

We aspire to be recognized as the industry leader in IT services. Through our expertise, professionalism, and dedication to deliver exceptional results

TECHTIGON

- Attract & retain customers by providing a seamless user experience in the digital environment
- Expand the market share and explore new areas with digital marketing and sales
- Optimize routine business process by reducing cost and increasing productivity
- Raise employee motivation by offering elegant and convenient work tools
- Quickly adapt to market changes with a flexible and cost-efficient rented infrastructure

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Tech Tigon Digital how we
help clients embrace digital transformation

1
Assessment

We conduct a comprehensive analysis of our clients existing systems, processes, and technology infrastructure to identify areas of improvement and determine the best digital transformation strategy for their specific needs.

2
Strategy Development

We collaborate closely with our clients to develop a tailored digital transformation road map, outlining key objectives, milestones and actionable steps to effectively implement and innovate technologies and solutions.

3
Implementation & Support

We guide our clients through the entire implementation process, ensuring seamless integration of new technologies, providing training and support for employees, and continuously monitoring and optimizing the digital solutions to drive sustained business growth.

TECHTIGON

Tech Tigon Remote Monitoring & Management Cycle

One unified platform for remote monitoring, managing, and supporting your complete IT infrastructure

Automated Monitoring

Our advanced monitoring system continuously scans your IT infrastructure, tracking various performance metrics, and providing real-time insights. This proactive monitoring allows us to identify and address potential issues before they impact your operations, ensuring high availability and optimal performance.

Patch Management

Our solution includes robust patch management capabilities that automate the deployment of software updates, security patches, and system upgrades across your IT infrastructure. By staying up-to-date with the latest patches and fixes, you can mitigate vulnerabilities, strengthen security, and ensure compliance with industry regulations. Our patch management system simplifies the process, reducing manual effort and providing peace of mind.

Workflows

We streamline IT management processes through predefined workflows that automate routine tasks and streamline incident resolution. These workflows help ensure consistency, reduce human error, and improve efficiency in managing IT operations

RMM ransom detection actively monitors for crypto-ransomware and helps reduce the impact of attack

TECHTIGON

Complete Lifecycle Management

Our comprehensive IT Management Services Include:

- Proactive monitoring and management of servers, guaranteeing high availability, performance optimization, and efficient resource utilization.

- Reliable monitoring and management of network infrastructure, ensuring seamless connectivity, network security, and smooth data transmission.

- Streamlined management of printers and peripherals, maximizing uptime, minimizing disruptions, and optimizing print infrastructure.

- Efficient storage management solutions, enabling effective data organization, accessibility, and scalable storage capacity.

- Responsive on-call and dispatch support, providing timely issue resolution and minimizing system downtime.

- Virtualization options, including Hardware-as-a-Service (HaaS) and Software-as-a-Service (SaaS), enabling flexible resource allocation, cost savings, and enhanced scalability.

- Robust data backup and replication services, ensuring data protection, disaster recovery preparedness, and business continuity.

- End-to-end asset lifecycle management, encompassing procurement, deployment, tracking, maintenance, and secure retirement of IT assets.

- Round-the-clock, 24x7x365 service desk support, delivering prompt assistance, incident resolution, and IT problem management for uninterrupted operations.

Field Services

From deploying new equipment installations to upgrading video-enabled meeting rooms or conducting Data Center migrations, our globally available team of experienced Field Services professionals is prepared to provide comprehensive assistance.

TECHTIGON

Managed Services:

Tech Tigon ensures end-to-end management of IT assets worldwide, spanning across 92 countries and over 500 cities. Our extensive global presence is backed by a 24-hour support help desk, enabling seamless support and assistance around the clock.

We provide comprehensive support for a wide range of assets, including:

- Servers & Mainframes
- PC's, Laptops & Tablets
- Mobile Devices
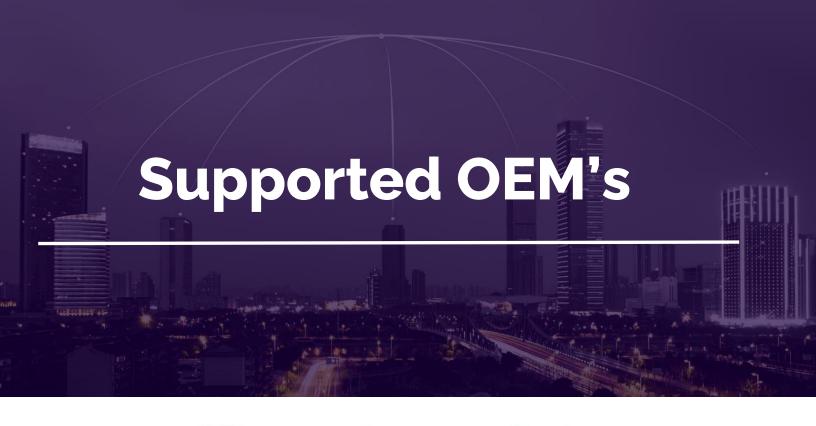- Network Devices
- Printers & Peripherals

Services Include:

- 24x7 monitoring
- Patch Management
- Asset Discovery
- Security Monitoring
- Intrusion Detection

Multilingual Service Help Desk

Our globally accessible multilingual support center empowers us to deliver comprehensive IT capabilities, covering level 1 to 3 technical support. Available 24/7, our skilled team is dedicated to assisting you with any technical issues you encounter. Additionally, our escalation to site process ensures that if remote troubleshooting is insufficient, we can promptly dispatch an on-site technician to address and resolve the problem.

TECHTIGON

Supported OEM's

IBM   DELL   hp   CISCO   NetApp®

f5   E   STORAGETEK   Lenovo   DELLEMC

BROCADE   HITACHI   JUNIPER NETWORKS   FUJITSU   Sun microsystems

Tech Tigon Advantages:

- Profound expertise and multi-vendor approach to meet any customer requirement

- Ability to automate unusual business processes and develop complex IT systems from scratch

- Improvement of customer systems without an impact on company performance during the project period

- Full support and maintenance of IT systems that we develop

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